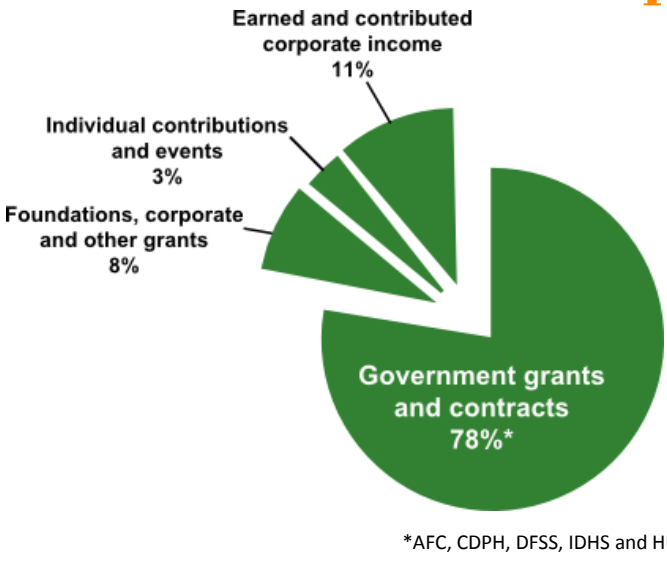


Fiscal Year 2013 Financials

Support and Revenue



Government grants and contracts*	\$4,705,463
Foundation, corporate and other grants	\$468,593
Individual contributions and events	\$190,563
Earned and contributed corporate income	\$655,231
Total	\$6,019,850

Total

Expenses by program area

Housing	\$3,714,001
Support Services	\$1,675,671
Employment Services	\$353,049
Program Development	\$46,127
Prevention	\$5,547
Management and General	\$65,913
Fundraising	\$159,542
Total	\$6,019,850

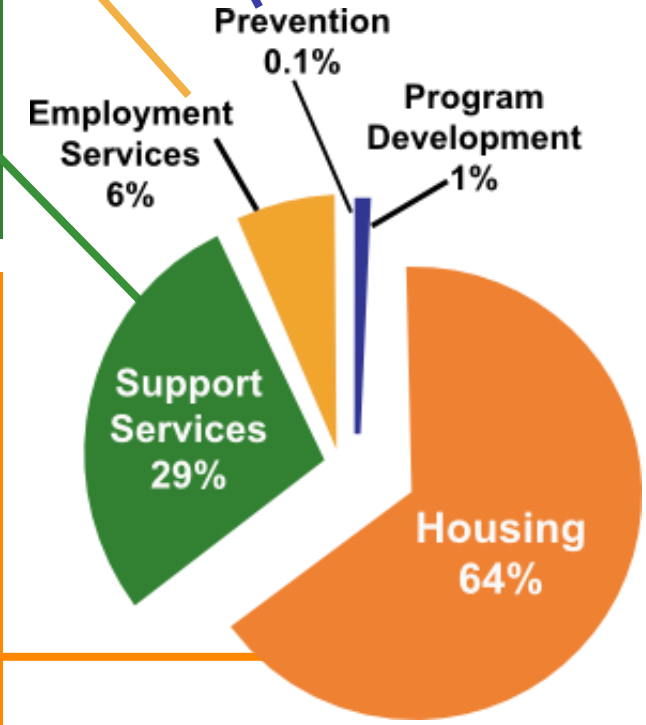
96% of HOW’s FY13 budget went directly to programs

Karli and her three children were living in a two-bedroom apartment infested with bedbugs and rodents. She had been laid off and had fallen behind on her rent. After a home-visit from a Homeless Prevention case manager and a few phone calls, HOW got Karli’s rent up-to-date and the pests eliminated from her apartment. HOW helped Karli find a new job and convert her dining room to a bedroom for her daughter. Karli is now all paid up on her rent, her new employer loves her work, and she and her children are happy in their pest-free, three bedroom apartment.

Alice came to Career Services with a strong background in construction and manufacturing. Alice wanted to be a welder. HOW referred her to a training program, and after completing the program, Alice is working in her field and making \$10.50 an hour. She receives benefits, and she is very proud of herself.

Before seeking help at HOW, Marci was addicted to heroin and living with her mother, who also abused drugs. Marci is HIV positive and living with her mother made it hard for her to maintain her sobriety and care for her health. With HOW’s help, Marci has been sober for over a year. She now attends GED classes and plans to enroll in HOW’s Peer Chef Program.

Joan and her five children became homeless after she left her job to care for her terminally ill mother. After her mother passed away, Joan and her children went to stay in a shelter. The months they spent in the shelter were hard on the family, but after they moved into a HOW apartment, their lives began to improve. Joan found a job. The family began to stabilize with a roof over their heads. But one big problem remained: no furniture. One of HOW’s partners, Baird and Warner, donated furniture. With a safe, comfortable home, Joan’s family can thrive. Joan continues to work. One of her daughters is attending Loyola University and another is a high school honor student.



Our heartfelt thanks to all of our donors and partners who made HOW’s work possible this year. Thank you for your contributions in 2013.

- 2nd Story

93.1 WXRT Chicago's Finest Rock

Acacia Catalog

Shawn Adams and Nicole Merz

Laura Adams

Doris and Harvey Adelstein

Adler Planetarium

Judith A. Aiello and Maurice Fantus

Akzo Nobel, Inc.

Matt and Aylssa Albers

Ellen J. Alexander

Christopher Allen and Virginia Holbert

John and Mindy Amberg

Libby and Scott Andrews

Anita Dee Yacht Charters

Ann Sather Restaurant

Anonymous

Anteprima

Anupy Singla and Indian As

Apple Pie

Arie & Ida Crown Memorial Foundation

Arlington Park

The Art of Organization

Art & Science Salon

Atwood Cafe

Ayla's Originals

Robert N. Bacon

Ann and David Baker

William and Donna Barrows

Greg Beihl and Wendy Freyer

Pam and Jerry Belfor

Belgian Chocolatier Piron

Ann and Malvin Bergart

Larry Berlin

The Bernard M. and Caryl H. Susman Foundation

Blue Man Group

James and Marci Blunk

BMO Harris Bank N.A.

The Body Shop

Tom and Jaclyn Boras

Steven Borucki

Botanicals, Inc.

Jennifer and Charles

Botchway

Eugene and Kathryn Boyle

Lauren and Brian Breit

Greg and Sandy Briolat

Broadway Cares/Equity Fights AIDS

Barbara Bruno and Steven Harris

Bubbles Academy

David Buchanan

Darlene and Michael Buenzow

Build-A-Bear Workshop

Linda Bursic and Mike Misetic

Brad and Margaret Burton

John and Sarabess Cahill

California Closets

Gloria Callaci and Lawrence Suffredin

Cantigny Golf

David Carlson and Jessica Feith

Walter Carlson and Debora De Hoyos

Jeff and Lisa Carter

Sharon and Davis Chand

Nichole and Aaron Charfoos

Ann Chen

Chicago Architecture Foundation

Chicago Bears
- Chicago Blackhawks

Chicago Cubs

The Chicago Diner

Chicago Fire

Chicago Firefighters Union

Chicago History Museum

Chicago Home Staging

Chicago Photography Center

Chicago Sky

Chicago White Sox

Chicago Wolves

Chicago Zoological Society

Mary Childers and Ben Gish

Linton Childs

Jeff and Lynn Chookaszians

Kim Christensen

Circle of Service Foundation

Scott and Elyse Clair

Nicholas Collman

Nancy and Bill Colman

ComedySportz Theatre

Community Shares of Illinois

Jeff and Kathleen Condon

Kristin Condon

Marc Condon

Contour Landscaping Inc.

Antonia Contro and George Marquisos

Country Bernie

Court Theatre

Amy Crawford

Avril Crawford

Creative Designs

Andrea Crews

Cubs Care, a McCormick Foundation fund

Chris and Steve Cusack

Steve Dahmen

Adam and Amber Damerow

John Dames

Jon and Elaine Davis

Sue W. Dedmond

Paul and Laura Degrandis

Nick and Cate DeJulio

James and Charlotte Delaney

Deloitte

Bradley and Katherine Denny

DePaul Blue Demons

Devon Bank

Mary and Terry Dillon

Alexander and Jill Dimitrief

The Dinner Detective

Stefanie Dockendorf

Victoria and Peter Donati

R. David and Laura Donoghue

Dana and Brendan Dorais

Doubletree--Hilton Chicago

Jeffrey Douthit

Timothy Drake

Thomas Dutton and Liz Michaels

James Earl and Sandra Seidman Earl

East Bank Club

Christopher Ehresman and Beth Davis

Sharon Eiseman

Gary Elden and Phyllis Mandler

Eleanor Foundation

Eli's Cheesecake Company

David and Ann Erie

Suzanne and Harry Eschel

Eye Candie-Chicago Concierge Beauty Services

Alexis and Craig Eyler

Timothy and Maureen Fagan

Fantasy Kingdom

Mariam Farah and John Boyle
- FedEx

Bethany and Kevin Feeley

Rita Feikema

Nancy Fendley and Mike Novosel

The Field Museum

John and Elaine Finley

Jean Fishbeck

Amanda Fisk and John Andreas

Fitgirl Fitness

Pam and Stephen Fitzell

Flat Out Crazy

Flemings Steakhouse and Wine Bar

Gene Flynn

Foetus Films

Lawrence Fogel

Folio Press

Food for Thought

Dave and Eliza Fournier

Zach Fox and Dena Rubenstein

James and Marsha Fox

Jonathan and Karen Fox

Michael and Nancie Freeborn

Freeborn & Peters LLP

Ellen and Eric Freidler

Ruth Fuerst and James Block

GATX Corporation

John and Jami Gekas

George M. Eisenberg Foundation

Gerber+Scarpelli Photography

Tara Gibney

Brian Glassberg

Linda and Chuck Glew

Andy and Mara Gloor

Richard Godfrey

Deborah Golden

Catherine and David Goldhaber

Antonio Gonzalez and Tina Chan

Gonzalez

GoodSearch

Dave and Samantha Gordon

Gorilla Tango Theatre

Vernita Gray and Pat Ewert

Jessica Gray

Green Mill Jazz Club

Greenberg Taurig, LLP

Sandra and Eston Gross

Melissa Grouzard

Mike and Hollis Hanover

Harris Bank

Peter Hauser

Higher Gear

Susan Hilkevitch

Kevin HOFF and Joanne McClure

Rhona Hoffman

Karen and Don Holmberg

Henry and Judith Holmes

Leah Holt

Nancy and Timothy Hoying

HUB 51

Hubbard Street Dance Chicago

Meghan Hubbard and Larry Burkhardt

Hyatt Regency Chicago

Lisa Ibarra

Illinois Housing Development Authority - Employee Giving

Integro Insurance Brokers

IO

J. Jill at Old Orchard

J. Jill Compassion Fund

Gloria Jackson

Tamara Jain
- Linn Joanis

The Joffrey Ballet

John G. Shedd Aquarium

John Hancock Observatory

Jones Lang Lasalle

JPMorgan Chase Foundation

Judy Family Foundation

Jump Zone, Niles

K9 University

Hariklia Karis and Dean Kanellos

Kass Management Services, Inc.

Katten Muchin Rosenman, LLP

Terry Keating

Michael and Jennifer Kelber

Michael and Irene Kelly

Betsie Kempf and Dave Ball

Matthew and Leigh Kennelly

Kids Science Labs

Kimpton Hotels & Restaurants

Kirkland and Ellis Foundation

Scott and Jen Klein

Robert Kohl and Clark Pellett

Heidi Kohz

James Kosciolk

Koval

Kraft Foods Group Foundation

La Madia

LACOSTE (Devanlay US Inc)

Susan and Tom Lafferty

Marie Leaner

Legalpeople

Sylvie Legere and Todd Ricketts

Rachel and Richard Lei

Lettuce Entertain You

Scott and Janet LeVee

John and Jill Levi

Tod and Tess Lickerman

Lifeline Theatre

LIFT Laser & Body

Robert Lifton and Carol Rosofsky Lifton

Lillstreet Art Center

Lincoln Park Zoo

Linda Bursic and Mike Misetic

Tony and Mara Lindsay

Eleanor and David Lipinski

Diane Locandro

Sue Loelbach

Lyle Logan

Barrington Lopez and Sarah Parrish

Marcena Love

Viktoria Lovei and Kevin Cuttica

Lynfred Winery

Marjorie MacLean

Fred Maclin

Steve and Betsey Madden

Magnolia Photo Booth Co.

Shahrzad Mahootian and Lewis Gebhardt

Make It Better

Maggie and Bill Maloney

Anne and Mark Malueg

Mary Beth and Lou Manfredini

John Mayes

McCormick Tribune Foundation

Robert and Tracey McGhee

Jen McMahon

Peter McNiff

Meez Meals

Richard Melman

Sonia and Raj Menon

The Metropolitan Club

Mesirow Financial
- Michigan Avenue Magazine

Mike Kelly Photography

Miller & Chevalier

Ana Misetic

MLC Properties

Andy Moag

Holli and Chris Moore

John Moore

Tom and Anne Morel

Karen Morgan

Maura Morgan

Russell and Carole Moroz

Motorola Solutions Foundation

David G. Mueller

Christine and Michael Mulligan

Nanako Mura and Vincent Kwasniewski

Murder Mystery Dinner Theatre

Dave and Julie Murray

Museum of Science and Industry

Music Box Theatre

Neal, Gerber & Eisenberg LLP

Brigitte and Dan Nettesheim

Mike Newman and Katrina Van Valkenburgh

NextPoint, Inc

Tom Niedoborski

Dan and Rebecca Nilson

Glen and Eileen Noren

Scott and Christine Norrick

Northern Trust

Northlight Theatre

Susan and Nick Noyes

Nuveen Investments, LLC

Cara O'Dea

Stephanie and Jerald Oginsky

Craig and Maggie Olsby

Cathy and Tom Omundson

Organizing With You

Bob Oschman

Thomas O'Shea and Renee Schreiber-O'Shea

Jennifer Pacourek

Paris Club

Lucy and Richard Park

The Pat and Patty Crowley Fund

Patrick and Anna M. Cudahy Fund

Peapod

Pearlmark Real Estate Partners

Natalia Pergamentseva and Andrejus Bondarenko

Richard and Katherine Peterson

John Pfeiffer and Gregory Potts

Robin Piacente



Case Manager Spresa Zeqiri congratulates a client on her graduation from HOW’s Career Services program

- Pierce and Associates P.C.

Pierce Family Charitable Foundation

Nat and Summer Piggee

Charlie and Sue Pipal

Plante & Moran, PLLC

Jeanne D. Pokorny

Polk Bros. Foundation

Judith Popovich

John and Darcy Powers

Prairie Moon All American Dining

Julie Feldkamp-Pradhan and Rej Pradham

PricewaterhouseCoopers

Pretty City

Julie and Daniel Prieto

Margot Pritzker

Proper Balance Healthcare, LLC

Pump It Up Chicago

Larry and Anita Pusateri

Raven Theatre Co.

Ravinia

Larry Reback

Rebecca E. Eden Photography

The Red Balloon Company

Redtwist Theatre

Jennifer Reiners

David and Alicia Resnicoff

Mario and Debbie Retondo

Rhapsody

Kathy Richland

Marsha Richman and Richard Lanyon

Joe and Jeanne Rickard

Thomas and Cece Ricketts

Marlene M. and John Joe Ricketts

Laura Ricketts

Shawn Riley

Jennifer Riskind

Ritz-Carlton, Half Moon Bay

Anna Robinson

Sonia Roselli

Marc Rosenthal and Angela Elbert

John and Mary Rowe

RPM Italian

Lee and Marlene Rubenstein

Sheri and Aaron Rudberg

Charis Runnells

Mark Rust and Kimberly Clark Rust

Vinciane Salmon

Chad and Tonia Salsbury

Schaefer’s Wines, Foods & Spirits
- Kathy and Tom Scherer

Leah Schleicher and Adam Hanna

Jim Schleicher

David E. Schoenfeld and Candice Green

Paula Scholl and Byron Roche

Mike and Linda Scilingo

Second City

Kristen and Steve Seeger

Paoola Sefair

Arlene Semel

Neil and Charulata Shah

Berta Shapiro and John Friedland

Catherine and John Sharp

Shaw's Crab House

Britt Shawver

Lawrence Shawver

Lorna Grothe Shawver

Mike and Debbie Shawver

Sherburne Earling Working Mothers Trust Fund

Joan Sherman

ShopForExhibits

Sidley Austin, LLP

William S. Singer and Joanne Cicchelli

Kim Sisney

Six Flags Great America

Tracy Sloan

Magdalena Slowik

Sallie and Mark Smylie

SNR Denton US LLP

Mary and Clifford Sobaski

Sol Cafe

David and Tanya Solomon

Solstice Art Source, Inc.

Southwest Airlines

Jennifer Spence

Sorelle Stanton

Matthew E. Steinmetz

Stems, Inc.

Bob and Janie Stevens

Kiley and Matt Stevenson

Nina Stillman

Kate and Jay Swift

Randall Sylvan

Elaine and Irvin Tate

Anne and Greg Taubeneck

Christian Chadd Taylor

The Spice House

Three Tarts Bakery and Cafe

Paul and Sarah Jane Titterton

TM Financial Forensics

Trinity Lutheran Church

Carolyn Tripp
- TruFit Personal Training Studio

Truist

Daniel and Jeanne Tuerk

TwentyThirtyForty.net

Two Brothers Brewing Company

U.S. Cellular

Tom Underberg and Jessica Mandel

Unitarian Church of Evanston

Untouchable Tours

Urban Innovations

Urban Oasis

US Bank

Valeo Chicago

Teresa and Seth Vamos

Valerie Warner and Windy City Live

Vegan Me

Verizon Wireless

Vosges Haut—Chocolat

W.P. & H.B. White Foundation

Melanie Walker and Chad Belfor

Kevin and Tika Walsh

Walt Disney World

Jennifer and Rob Warden

Amy and William Warlick

Chquauck Wasserburg

Bronna Wasserman and Ken Seeskin

The Waverton Hotel

Marland Webb

Donna Welch

Wendella Boats

Robert and Kathleen Wendling

The Westin St. Francis

Jamie Weyeneth

Adam Wiers and Jessica Scheller

Stephanie and Jay Williams

Megan C. Williamson

Jeff and Marchell Willian

Wine Road - Northern Sonoma County

Wishbone Restaurant

Helen E. Witt and Al Stonitsch

Stacey and Chris Woehrle

Wood Family Foundation

Wrigleyville Rooftops

Writer's Theatre

Cynthia Young

Behdis Zandieh

Zanies

Andrew Zimmern

Erica and Derek Zolner



Strong Partnerships

Our Child and Youth Services program was designed to address the trauma that homelessness and the circumstances that surround it inflict on children and young people. As many as 50% of homeless children have mental health problems, which frequently go undiagnosed and unsupported. Children with unsupported mental health issues have the highest school drop-out rate; on average, only 30% graduate from high school. In response to this daunting reality, HOW has added early intervention strategies to its programming. Starting this year, all

participating students will receive mental health and developmental screenings through a new partnership with Beacon Therapeutic. The screenings will assess cognitive, physical and emotional development to identify youth in need of family or individual therapy and ensure that our young participants are receiving the support they need to thrive. As areas of need are identified, HOW's team connects each child to the necessary preventative support and intervention services.

Access to Care

There is a direct and cyclical relationship between poor health and homelessness. For many, homelessness is the result of a chronic illness or an injury, and after becoming homeless, the challenge of caring for one's health becomes even more difficult. This year, HOW joined Together4Health (T4H), a coordinated care network designed to ensure that Medicaid patients receive wrap-around services that enable them to better care for their physical and mental health. T4H has increased our clients' access to medical, dental and vision care, mental health services and preventative health care. In Fiscal Year 2013, 321 individuals worked with HOW's patient navigator or a case manager to get help accessing health care. In the coming years, T4H will allow us to continue to improve our clients' access to health care and expand the population we serve.

Career Advancement

Safe housing is only the first step in breaking the cycle of homelessness and poverty. Our Career Services department works with clients to overcome barriers to employment, help them find and keep a job and increase their earning potential. During Fiscal Year 2013, Career Services met with seventy work-ready clients, 92% of whom found jobs with an average wage of \$9.69 per hour, well above the current minimum wage. The combined monthly income of those seventy clients went from \$26,983 at the time they came to Career Services to \$81,344 today — a 300% increase!

Increased Learning

Summer and school-day afternoons are very active times at HOW's offices, with 120 youth attending summer camp and after school programs this year. HOW's Academic Coaching program operates from 3:00 to 6:30 p.m. during the school year, providing our young clients with comprehensive academic tutoring, mentoring and recreational activities in a safe environment. Tutoring is provided through formal internship partnerships with Loyola University, the University of Illinois at Chicago and the University of Chicago. The program operates with a 3:1 student-teacher ratio, ensuring that each child receives support targeted to address their individual needs. The program operates in lock step with the Chicago Public Schools schedule, ensuring that students have support throughout their academic year.



Housing Opportunities for Women 2013 Annual Report



Housing Opportunities for Women
P.O. Box 608320
Chicago, IL 60660-8320

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Immediate Past President
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John Gekas
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Vicki Donati
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Officers
Doris Adelstein
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Brad Denny
Jenniffer des Groseilliers
Mariam Farah
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Chicago, IL 60626



Board of Directors

Dear Friends,

Thank you for taking the time to review our annual report. Fiscal year 2013 was a year of transition for HOW. Dramatic shifts have occurred in public funding for programs like ours and as a result, it has become more difficult to cover administrative costs. At the same time, the Affordable Care Act has introduced new opportunities and challenges to serving homeless and low-income individuals.

Faced with these changes, HOW has been resilient. This year we helped over four hundred families achieve stable housing and brought our transformative support services to nearly 1000 women, men and children. We expanded our healthcare programming by joining a coordinated care network and launched an ambitious new effort to track the impact of our vibrant Child and Youth Services. This long-term study of data from our Academic Coaching program will allow us to evaluate and continue to improve the services that have the greatest effect in breaking the intergenerational cycle of homelessness.

As we move forward, we aim to expand our housing offerings and strengthen the supportive services that address the causes of our clients' homelessness and make it possible for them to maintain their housing and work together towards brighter futures. Thank you again for your support. Our work would not be possible without your commitment to serving Chicago's women, children and families.

Best wishes,

Britt Shawver

Britt Shawver
HOW CEO



Expanding Housing Opportunities

We continue to expand and strengthen our commitment to the housing-first model. This year, we added 100 new housing units in Uptown, making HOW the third largest provider of permanent supportive housing in Chicago, with a total of 372 units. Some of our new units were already occupied, bringing new clients to HOW's case management and supportive services; others were unoccupied, allowing HOW to place more women and families in stable housing.

New Populations

In Fiscal Year 2013, HOW added a Homeless Dedicated Prevention program, designed to help families and individuals avoid homelessness by connecting them with much needed wrap-around services. This program links tenants in Chicago's subsidized housing with HOW case

managers who help tenants stay in their homes by providing emergency assistance with rent and utilities, employment services and mental health and recovery support. Prevention case managers also guide homeless individuals through the process of applying for subsidized housing. In 2013, Homeless Dedicated Prevention began placing families in apartments and worked to help others at risk of homelessness maintain their housing.



**A HOW family
moving into their
new apartment**